

August 29, 2017

## Removal of Tubing Clamp SNP6 on Lid of Water Block WAB and Exchange of Silicone Tubing • Dialog iQ

### 1. Related Machines

The following Dialog iQ machines with the listed serial numbers are affected:

Dialog iQ standard: up to serial number 000154

Dialog iQ HDF online: up to serial number 100561

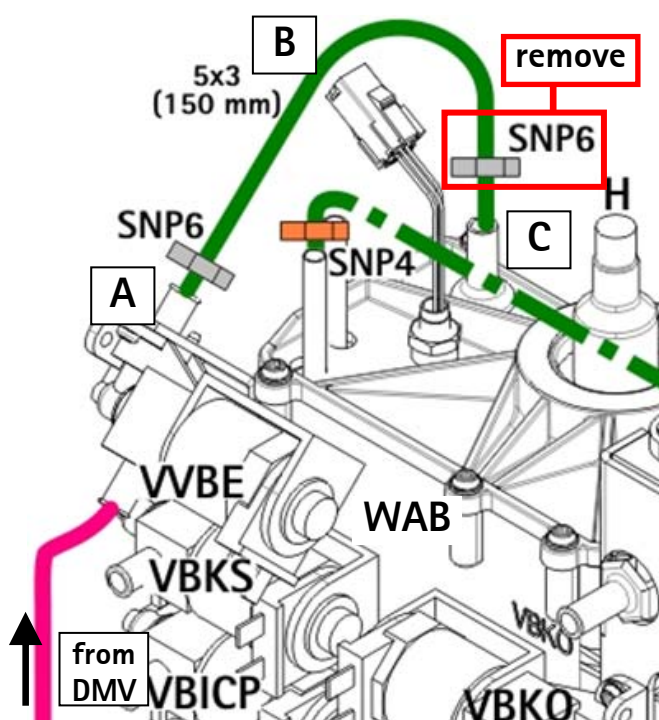
### 2. Problem

The water inlet silicone tubing at the inlet tank VB on the lid of the water block WAB can slip off from the tubing connector, especially if the central heat disinfection is used.

### 3. Cause

The pressure pulsation at the water inlet in conjunction with hot incoming water via VVBE (from DMV) can lead to the silicone tubing 5x3 slipping off the tubing connector at the lid of the water block to the inlet tank. The tubing clamp SNP6 at the tubing connector C increases this situation.

### 4. Service Activities



1. Turn off Dialog iQ, disconnect water inlet tubing from wall outlet to ensure pressure free water inlet, and open doors.
2. Remove both tubing clamps SNP6 at A and C, and then remove silicone tubing B between A and C.
3. Replace this silicone tubing by new silicone tubing (5x3, 150 mm length).

**Note:** Silicone tubing is replaced to ensure a tight seating at tubing connector C. It has to be dry and free of any lubricant.

**Note:** Do not reconnect the tubing clamp SNP6 at tubing connector C.

4. Secure silicone tubing B at A with tubing clamp SNP6.
5. Connect water inlet tubing from wall outlet and switch to TSM service program, *Low Level Test, 1.9 Water Inlet, Inlet Tank and Flow Pump FPE*, to check water inlet part for leakages.
6. Close doors and perform a test run in treatment mode with a subsequent disinfection, as described in chapter 5 of the Dialog iQ service manual.

### 5. Spare parts

Art. No.	Qty.	Description
34565191	10 m	Silicone tubing 5x3 (10 meters)
34570365	20	Tubing clamp SNP6

With best regards

Michael Kay

For more information please contact your local B. Braun Medical support.

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